

For Immediate Release

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**COCO PALM AWARDED 2015 HOTELS.COM
CERTIFICATE OF EXCELLENCE**

**Recognised as a Top Performing Boutique Hotel as Reviewed
by Travelers on the World's Largest Travel Site**



*Coco Palm Revenue Department and Front Office
proudly display Certificate of Excellence*

RODNEY BAY VILLAGE, SAINT LUCIA (19 May 2016) Saint Lucia's boutique hotel, Coco Palm, has once again been honoured with a Certificate of Excellence by Hotels.com for 2015.

Chairman Allen Chastanet promised Coco Palm would be something special. "Our vision was to offer guests something authentically Saint Lucian without compromise, with value for money and the best food in town. Those values still hold today and are enhanced each year". Chastanet picked the best team he could over ten years ago and together they have created something special. "Credit must go to our Heads of Department and Team members who have taken Coco Palm to another level and never rests on their laurels" noted Allen Chastanet.

General Manager, Mr Jean St Rose who has been at the helm for over ten years, couldn't be prouder. "I will share this Certificate of Excellence with our Team who have made Coco Palm something special. When we opened our doors, we never imagined the power that people have influencing your product via Online Travel Agents (OTA) as Hotels.com With 89% positive reviews, this has certainly proven to be the endorsement consumers need today" noted St Rose.

Revenue Manager and Front Office Managers, Mrs Claudine Gilbert Mashack Biroo are the engines behind Coco Palm and can take pride in such an honour. Gilbert measures her success by seeing the award winning boutique hotel placing in the top spot week after week, year after year and this is no small feat. "I am so proud to share this with my Team who have all stepped up to the plate and contributed enormously. Our work speaks for itself" Mrs Gilbert went on to say.

The Certificate of Excellence bestowed by Hotels.com honours hospitality excellence, is given only to establishments that consistently achieve outstanding traveller reviews on TripAdvisor, and is extended to qualifying businesses worldwide. Establishments awarded the Certificate of Excellence are located all over the world and represent the upper echelon of businesses listed on the website. When selecting Certificate of Excellence, Hotels.com uses a proprietary algorithm to determine the honorees that takes into account reviews ratings.

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Located in the heart of Saint Lucia's entertainment capital, the award-winning Coco Palm caters to the independent traveler either on work or pleasure. Offering personalized service with warm Saint Lucia hospitality and authentic Caribbean cuisine all at affordable prices. Contact Reservations to plan your next meeting or visit at reservations@coco-resorts.com or call +1 758-456-2800 or visit www.coco-resorts.com | EDITOR NOTE Link to site: <http://caribjournal.com/2015/12/26/at-these-caribbean-hotels-you-can-swim-right-to-your-room/3/#movescroll>